Resolve employment disputes quickly and effectively

Restore relationships or agree on how to part ways in just a few days

Fair Way's private mediation service provides an alternative way to resolve disputes, with over 80% of cases having some or all matters resolved. Giving you and your people clarity for the future.



Our process

Day 1

Talk to us

Talk to us about the nature of the employment dispute and context so we can match an appropriate mediator.

Day 2

Organise

The mediator will organise a suitable time and venue for the mediation, and design a personalised process.

Day 4

Mediation

Mediation is held between the parties, using a method best suited to productive communication and resolution. Day 6

Restoration

If the relationship can be restored, mediation will focus on repairing the relationship and developing a plan for continued co-operation and reintegration

Day 6

Settlement

If both parties agree to part ways, the mediator can support the parties to agree on options and submit the 'record of settlement' to MBIE for acceptance.

Get these benefits

Fast and effective

Mediation can begin within days, and on average has a success rate over 80%. By acting swiftly to resolve disputes people will be in a more open mindset and ready to engage in the process before positions are set and become entrenched.

Save on additional costs

The longer a dispute is unresolved the more likely things will escalate and cost more with legal representation often involved. Disputes that progress to the public mediation system on average cost employers \$40k.

Preserve your reputation

The spirit in which people resolve disputes, impacts on your organisation. Maintaining morale and productivity in your organisation, now and into the future, improves the ability to find and retain talent as the organisation rebuilds

Start the conversation today



